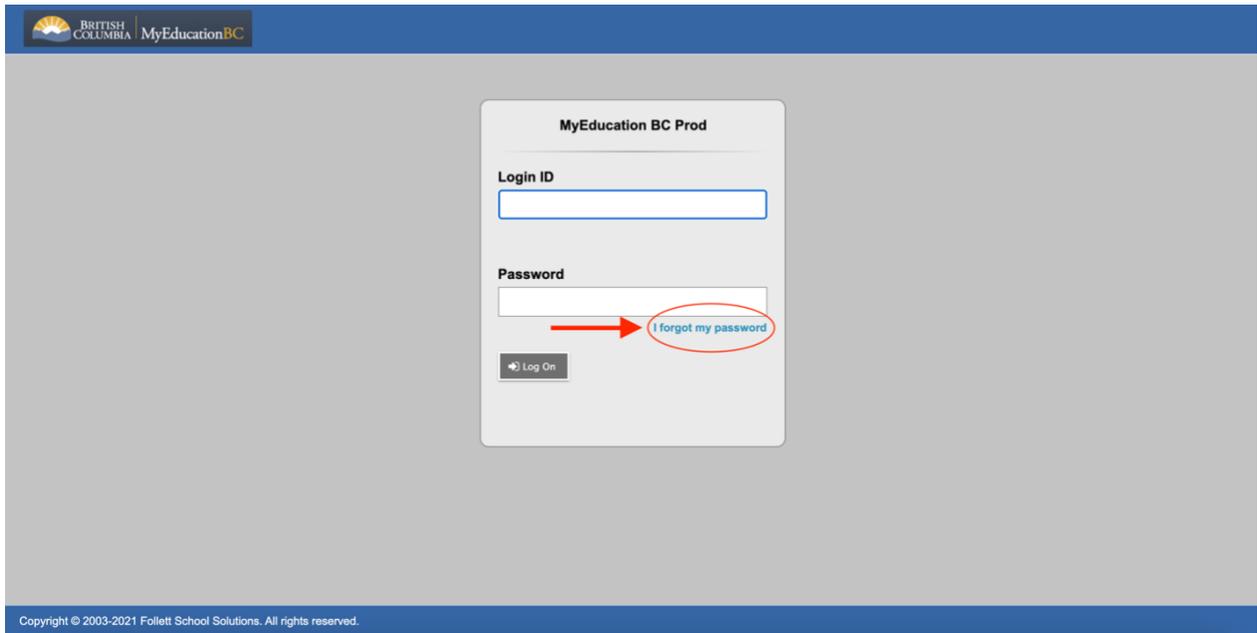


Student Logon to MyED BC: I Forgot My Password

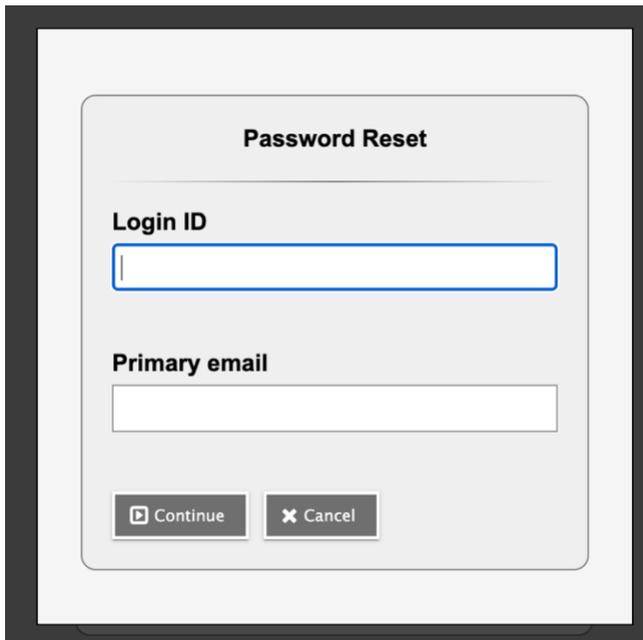
If you have forgotten your password, these instructions will help you to reset it.

Go to the logon screen for MyED BC: <https://myeducation.gov.bc.ca/aspen/logon.do>

Click on the blue hyperlink: I forgot my password.



The following screen will pop up:



Enter your MyED Student number in the Login ID box.

Your student number is the ID# on your student ID Card.

Enter your delta learns email address in the Primary email box.

Select Continue.

Student Logon to MyED BC: I Forgot My Password

The following screen will pop up:

Password Reset

Login ID [Your MyED BC Student number](#)

Primary email [Your deltalearns email](#)

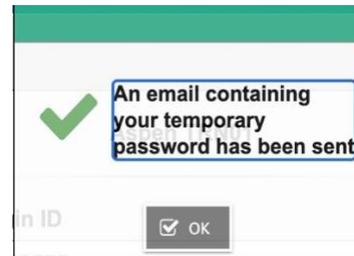
What city were you born in?

The Login ID and Primary email will be populated with your information, as entered on the previous screen.

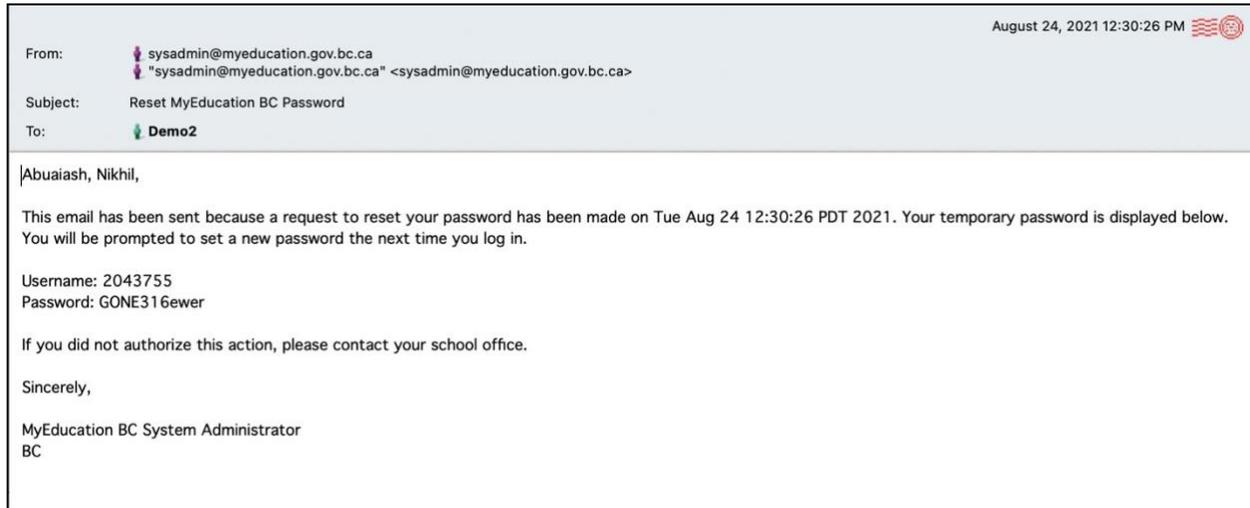
The question is the security question you selected when you first logged on to MyEd BC. Correctly answering this question will prompt MyED BC to email you a temporary password.

If you are unable to correctly answer your security question, you will need to contact your school office for help.

If you answer the question correctly, you will briefly see this message on your screen:



Open your deltalearns email and there will be an email from <sysadmin@myeducation.gov.bc.ca> with your temporary password. Sample Email:



Student Logon to MyED BC: I Forgot My Password

You will also return to the logon screen. Enter your new temporary password. You will be prompted to change your password.

Password Requirements

- Minimum length is 8
- At least one number
- At least one capital and lowercase letter
- At least one symbol that isn't a letter or number
- Can't contain 'password', login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers

Current Password:

New Password:

Confirm New Password:

OK Cancel

Current Password: Enter the temporary password you were just emailed, and used to logon to MyED BC.

New Password: Create a new password, following the password requirements.

Confirm New Password: Re-enter the password you just created.

Select OK.

You should now be successfully logged on to MyED BC.

The screenshot shows the MyEducation BC Train dashboard. At the top, there is a header with the user name 'Abualash, Nikhil' and a 'Log Off' button. Below the header is a navigation bar with tabs for 'Pages', 'My Info', 'Academics', 'Groups', 'Calendar', and 'Locker'. The main content area features a large banner with the MyEducation BC logo and the text 'One Student. One Record. All of British Columbia.' Below the banner is a section for 'System Maintenance & Announcements' with a heading 'Welcome to MyEducation BC Train' and several paragraphs of text regarding COVID-19 health check websites and weekly maintenance windows. At the bottom, there are two panels: 'Recent Activity' with a search bar and filters for 'Attendance' and 'Grades', and 'Published Reports' with a table header for 'Filename', 'DateUploaded', 'Creator', and 'Description'. The table currently shows 'No published reports'.